

Information is available on the College's dedicated [Researchfish webpage](#), but the key information is summarised as follows:

- a) Even if there is nothing to report in a particular year, PIs are still required to submit a '**null**' return. However, if a PI feels that no further outcomes will arise from an award, they can notify the Research Office at researchoffice.researchfish@imperial.ac.uk and request that the award is 'closed' in Researchfish.
- b) Researchfish has 'Delegate' functionality which allows a PI to nominate another person to enter information on their behalf. However, the PI is responsible for verifying the final data and pressing the "submit" button. [Guidance on delegation](#) is available.
- c) PI will be notified whenever a new award is added to Researchfish. An email will be sent from admin@researchfish.com. It is really important that the PI clicks the link in the email to associate the award with their existing account.
- d) Queries about Researchfish account creation/forgotten passwords etc should be directed to the Researchfish HelpDesk at support@Researchfish.com

Guidance and Training provided by Researchfish:

Support and training materials available:

- **Researchfish help videos:**
 - [PI interface overview](#)
 - [Delegates and Research Teams](#)
 - [Creating and attributing outcomes](#)
 - [Award submission](#)
- **Training Webinars:** <https://app.researchfish.com/webinars/>
- **Help & Support** - [Live Chat](#) and Helpdesk from 9am to 5pm, Monday–Friday: support@researchfish.com
- **Frequently Asked Questions:** <https://app.researchfish.com/documentation/faq>
- **Adding Publications to Researchfish using Symplectic** - <http://www.imperial.ac.uk/research-and-innovation/support-for-staff/scholarly-communication/symplectic/add-publications-to-researchfish/>

Thank you for your help in ensuring that the required data is submitted for the award(s) in your Researchfish portfolio ahead of the funder deadlines.